Croydon Hills Primary School

Child Protection Reporting Policy

Policy Statement
The purpose of this policy is to explain the roles and responsibilities of school staff to protect the safety and wellbeing of children and young people. The full policy with detailed information that all staff in Victorian government schools must follow is found at:

Rationale
School staff members have a duty of care to protect and preserve the safety, health and wellbeing of children and young people in their care and staff must always act in the best interests of those children and young people. If a staff member has any concerns regarding the health, safety or wellbeing of a child or young person it is important to take immediate action.

Mandatory reporters, who believe on reasonable grounds that a child or young person is in need of protection from physical injury or sexual abuse, must report their concerns to Department of Health and Human Services (DHHS) Child Protection.

All other school staff members who form a belief on reasonable grounds that a child or young person:
- is in need of protection, should report their concerns to DHHS Child Protection or Victoria Police.
- is displaying sexually abusive behaviours and is in need of therapeutic treatment should report their concerns to DHHS Child Protection.

If a staff member has significant concerns for the wellbeing of a child or young person they should report their concerns to DHHS Child Protection or Child FIRST.
In cases where a staff member has concerns about a child or young person, they should also discuss their concerns with the Principal or a member of the School Leadership team.

Mandatory Reporters
All staff who are Victorian Institute of Teaching (VIT) registered teachers (including principals) or who have been granted permission to teach by the VIT are ‘mandatory reporters’. This means that in the course of undertaking their professional duties, they must report to the Department of Health and Human Services (DHHS) Child Protection a belief on reasonable grounds that a child is in need of protection from significant harm as a result of sexual abuse or physical injury and the child’s parents are unable or unwilling to protect the child. They must report as soon as practicable after forming the belief.
There may be times when two or more mandated staff members, for example a teacher and a principal, have formed a belief about the same child or young person on the same occasion. In this situation it is sufficient for only one of the mandated staff members to report to Child Protection. The other staff member is obliged to ensure that the report has been made and that all of the grounds for their own belief were included in the report made by the other staff member.
If one staff member has a different view from another staff member about making a report and the staff member continues to hold the belief that a child is in need of protection, that person is obliged to make a report to Child Protection.

Non-mandated staff members
Any person, who believes on reasonable grounds that a child is in need of protection, may report their concerns to Child Protection. This means that any person, including non-mandated school staff, is able to make a report to Child Protection or Victoria Police when they believe that a child or young person is at risk of harm and in need of protection, and the child’s parents are unable or unwilling to protect the child.
In order to discharge duty of care, staff members, whether or not mandated, need to report a belief formed in the course of undertaking their professional duties. A report must be made as soon as practicable after forming the belief, and on each occasion on which they become aware of any further reasonable grounds for the belief.
Reporting a belief record kept of when reports are made

Staff members, whether or not mandated, need to report, to the Principal or a member of the School Leadership team, their concerns when the belief is formed in the course of undertaking their professional duties. A dated report must be made as soon as practicable after forming the belief and on each occasion on which they become aware of any further reasonable grounds for the belief.

Forming a belief on reasonable grounds

A person may form a belief on reasonable grounds that a child is in need of protection after becoming aware that a child or young person’s health, safety or wellbeing is at risk and the child’s parents/guardians are unwilling or unable to protect the child. A ‘reasonable belief’ or a ‘belief on reasonable grounds’ is not the same as having proof but is more than mere rumour or speculation.

A ‘reasonable belief’ is formed if a reasonable person in the same position would have formed the belief on the same grounds. For example, a ‘reasonable belief’ might be formed if:

- a child or young person states that they have been physically or sexually abused.
- a child or young person states that they know someone who has been physically or sexually abused (sometimes the child may be talking about themselves).
- someone who knows the child or young person states that the child or young person has been physically or sexually abused.
- professional observations of the child’s behaviour or development leads a professional to form a belief that the child has been physically or sexually abused or is likely to be abused
- the staff member is aware of persistent family violence or parental substance misuse, psychiatric illness or intellectual disability that is impacting on the child or young person’s safety, stability or development.
- the staff member observes signs or indicators of abuse, including non-accidental or unexplained injury, persistent neglect, poor care or lack of appropriate supervision.
- a child’s actions or behaviour may place them at risk of significant harm and the child’s parents are unwilling or unable to protect the child.

Failure to protect children from the risk of sexual abuse

Any staff member in a position of authority, who becomes aware that an adult associated with their organisation (such as an employee, contractor, volunteer or visitor) poses a risk of sexual abuse to a child under the care, authority or supervision of the organisation, must take all reasonable steps to remove or reduce that risk. This may include, for example, removing the adult from child-related work pending investigation. If a staff member in a position of authority fails to take reasonable steps in these circumstances, this may amount to a criminal offence.

Failure to disclose offence

In addition to mandatory reporting and duty of care obligations, any adult who forms a reasonable belief that a sexual offence has been committed by an adult against a child under 16 must report that information to police. Failure to disclose the information to police is a criminal offence except in limited circumstances, such as where the information has already been reported to Child Protection or the child is older than 16 when the belief is formed. More information about the offence can be found at http://www.justice.vic.gov.au/home/safer+communities/protecting+children+and+families/failure+to+disclose+offence.

Duty of care

School staff have a duty of care to take reasonable steps to protect the safety, health and wellbeing of children in their care. If a staff member has concerns about the safety, health and wellbeing of children in their care it is important to take immediate action.

In the case of a child who may be in need of protection or therapeutic treatment, or where there are significant concerns about the wellbeing of a child, school staff can discharge this duty of care by taking action which includes the following:

- Reporting their concerns to Child Protection, Victoria Police or another appropriate agency
- Notifying the Principal or a member of the school leadership team of their concerns and the reasons for those concerns.
Duty of care obligations are separate and additional to mandatory reporting and ‘failure to disclose’ reporting obligations.

Making a report
Staff do not require the permission of parents, carers or guardians to make a report to Child Protection, nor are they required to tell parents, carers or guardians that they have done so. Staff are expected to follow the Department policy for making a report set out at:


Reports to Child Protection and Victoria Police are confidential unless you consent or a court or tribunal decides that it is necessary in the interests of justice for your identity to be disclosed.

This table describes how to make a mandatory report, to report child abuse or child protection concerns.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
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<tbody>
<tr>
<td>1</td>
<td>In case of emergency or if a child is in immediate danger contact Triple Zero (000) or the local police station. Alternatively, to report concerns about the immediate safety of a child within their family unit to DHHS Child Protection, call the Child Protection Crisis Line on 13 12 78 (24 hours 7 days, toll free)</td>
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</tbody>
</table>
| 2    | Keep comprehensive notes that are dated and include the following information:  
  • information that has led to concerns about the child’s safety (e.g. physical injuries, student behaviour)  
  • the source of this information (e.g. observation of behaviour, report from child or another person)  
  • the actions taken as a result of the concerns (e.g. consultation with principal, report to DHHS Child Protection etc.). |
| 3    | Discuss any concerns about the safety and wellbeing of students with the principal or a member of the school leadership team. The individual staff member should then make their own assessment about whether they should make a report about the child or young person and to whom the report should be made. |
| 4    | Gather the relevant information necessary to make the report. This should include the following information:  
  • full name, date of birth, and residential address of the child or young person  
  • the details of the concerns and the reasons for those concerns  
  • the individual staff member’s involvement with the child and young person  
  • details of any other agencies who may be involved with the child or young person, if known. |
| 5    | Make a report to the relevant agency  
To report concerns that are life threatening phone 000 or the local police station. To find the nearest Victoria Police Sexual Offences and Child Abuse Investigation Team contact your local police station  
To report concerns about the immediate safety of a child within their family unit to DHS Child Protection, call the Child Protection Crisis Line on 13 12 78 (24 hrs 7 days, toll free)  
To report concerns to DHHS Child Protection, contact your local child protection office. |
| 6    | Make a written record of the report which includes the following information:  
  • the date and time of the report and a summary of what was reported  
  • the name and position of the person who made the report and the person who received the report. |
| 7    | Notify relevant school staff and/or Department staff of a report to DHHS Child Protection or Child FIRST. For Victorian government schools, the allegations must be reported to the:  
  • Principal or member of the school leadership team  
  • Department’s Security Services Unit on (03) 9589 6266  
  • relevant Regional Office  
  • Student Critical Incident Advisory Unit on (03) 9637 2934 or (03) 9637 2487.  
In the case of international students, the Principal must notify the International Education Division on (03) 9637 2990 to ensure that appropriate support is arranged for the student.  
In the case of Koorie students, the principal must notify the Regional Office to ensure that the regional Koorie support officer can arrange appropriate support for the student. |

Confidentiality
The identity of a reporter must remain confidential unless:
• the reporter chooses to inform the child, young person or parent of the report.  
• the reporter consents in writing to their identity being disclosed.  
• a Court or Tribunal decides that it necessary for the identity of the reporter to be disclosed to ensure the safety and wellbeing of the child.  
• a Court or Tribunal decides that, in the interests of justice, the reporter is required to provide evidence.
Croydon Hills Primary School

Professional Practice
If a report is made in good faith:
• it does not constitute unprofessional conduct or a breach of professional ethics on the part of the reporter.
• the reporter cannot be held legally liable in respect of the report.

Interviews
DHHS Child Protection and/or Victoria Police may conduct interviews of children and young people at the school without the parent’s knowledge or consent. Interviewing children and young people at school should only occur in exceptional circumstances and if it is in the best interests of the child to proceed in this manner. DHHS Child Protection and/or Victoria Police will notify the principal or a member of the leadership team of their intention to interview the child or young person on the school premises. When officers from DHHS Child Protection or Victoria Police come to the school premises, the principal or a member of the leadership team should request to see identification before permitting them to have access to the child or young person.

When a child or young person is being interviewed by DHHS Child Protection and/or Victoria Police, school staff must arrange to have a supportive adult present with the child or young person.

Staff training
As part of their initial induction to the school, staff will be informed of child protection reporting requirements and Department policy (http://www.education.vic.gov.au/school/principals/spag/safety/Pages/childprotection.aspx) and will be provided with supporting documentation in their staff handbook. Department policy requires that all staff are required to complete the online learning modules annually.

Policy Review
Review and updates will take place annually.
Child Protection Reporting Policy

Ratified October 2015

Contact Numbers

Department of Education and Early Childhood Development

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<thead>
<tr>
<th>METROPOLITAN REGIONS</th>
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<tr>
<td>Eastern (03) 9265 2400</td>
<td>Regional Office</td>
</tr>
<tr>
<td>Northern (03) 9488 9488</td>
<td>Box Hill (03) 9843 6000</td>
</tr>
<tr>
<td>Western (03) 9291 6500</td>
<td>North and West 1300 664 977</td>
</tr>
<tr>
<td>Southern (03) 9794 3555</td>
<td>Footscray 1300 360 462</td>
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RURAL REGIONS

Barwon South Western 5225 1000
Gippsland 5127 0400
Grampians 5337 8444
Hume 5761 2100
Loddon Mallee 5440 3111

Office for Children and Licensed Children’s Services:

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<tr>
<th>METROPOLITAN REGIONS</th>
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<tr>
<td>Eastern (03) 9265 2400</td>
<td>Regional Office</td>
</tr>
<tr>
<td>Northern (03) 9412 5333</td>
<td>Ballarat (03) 5722 0555</td>
</tr>
<tr>
<td>Western (03) 9275 7000</td>
<td>Wodonga (02) 6055 7777</td>
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<tr>
<td>Southern (03) 9096 9555</td>
<td>Loddon Mallee 1800 675 598</td>
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RURAL REGIONS

Barwon South Western 5225 1000
Gippsland 5127 0400
Grampians 5337 8444
Hume 5761 2100
Loddon Mallee 5440 3111

Important information for government schools

Principals of Victorian government schools must report all incidents to the Emergency and Security Management Unit on 03 9589 6266.

Victorian Government schools should contact the Student Critical Incident Advisory Unit (SCIAU), Student Wellbeing Division, for advice and support when responding to allegations of student sexual assault or inappropriate sexual behaviours.

The SCIAU can be contacted on 03 9637 2934 or 03 9637 2487.


Department of Human Services Child Protection

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<tr>
<th>METROPOLITAN REGIONS</th>
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<tbody>
<tr>
<td>Intake Unit 1300 360 391</td>
<td>Regional Office</td>
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<tr>
<td>North and West 1300 664 977</td>
<td>Barwon South Western 1800 075 599</td>
</tr>
<tr>
<td>Southern 1300 655 795</td>
<td>Gippsland 1800 020 202</td>
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RURAL REGIONS

Intake Unit 1800 075 599
Gippsland 1800 020 202
Grampians 1800 000 551
Hume 1800 650 227
Loddon Mallee 1800 675 598

After hours Child Protection Emergency Services (AHCPEs)

Statewide number for all emergency child protection matters outside of normal business hours (24 hours, 7 days a week): 131 278

Victoria Police

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<tr>
<th>Catholic Education Offices</th>
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<tbody>
<tr>
<td>Catholic Education Office, Melbourne (03) 9267 0228</td>
</tr>
<tr>
<td>Catholic Education Office, Ballarat Diocese 5337 7335</td>
</tr>
<tr>
<td>Catholic Education Office, Sale Diocese 5622 6600</td>
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<tr>
<td>Catholic Education Office, Sandhurst Diocese 5443 2377</td>
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Independent Schools Victoria

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<th>Other</th>
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<tbody>
<tr>
<td>Victorian Aboriginal Education Association, Inc (03) 9481 0800</td>
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<tr>
<td>Centre Against Sexual Assault 1800 806 292</td>
</tr>
<tr>
<td>Gatehouse Centre, Royal Children’s Hospital (03) 9345 6391</td>
</tr>
<tr>
<td>Child Safety Commissioner (03) 8601 5884</td>
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<tr>
<td>Victorian Aboriginal Child Care Agency (03) 8388 1855</td>
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Local Catchment Area

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<tr>
<th>Contact</th>
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<tbody>
<tr>
<td>Barwon South Western Greater Geelong, Queenscliff, Surf Coast 1300 551 948</td>
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<tr>
<td>Colac – Otway, Corangamite 5232 5500</td>
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<tr>
<td>Warraingbool, Moyne, Glenelg, Southern Grampians 1300 889 713</td>
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<tr>
<td>Gippsland East Gippsland 5152 0052</td>
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<tr>
<td>Wellington 5144 7777</td>
</tr>
<tr>
<td>La Trobe, Baw Baw 1800 339 1000</td>
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<tr>
<td>South Gippsland, Bass Coast 5662 5150</td>
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<tr>
<td>Grampians Northern Grampians, West Wimmera, Hindmarsh, Yarram, Horsham 1800 195 114</td>
</tr>
<tr>
<td>Ararat, Pyrenees, Hepburn, Ballarat, Golden Plains, Mooball 1300 783 341</td>
</tr>
<tr>
<td>Hume Wodonga, Towong, Indigo 1800 705 211</td>
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<tr>
<td>Alpine, Benalla, Mansfield, Wangaratta 1800 705 211</td>
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<tr>
<td>Campus, Echuca, Shepparton, Strathbogie, Moira 1300 864 944</td>
</tr>
<tr>
<td>Mitchell, Murrindindi 1800 663 107</td>
</tr>
<tr>
<td>Loddon Mallee Greater Bendigo, Campa, Central Goldfields, Loddon, Macedon Ranges, Mount Alexander 1800 260 338</td>
</tr>
<tr>
<td>Buloke, Goonawarra, Swan Hill, Mildura 1800 625 533</td>
</tr>
<tr>
<td>Eastern Metropolitan Yarra Ranges, Knox, Maroondah 1300 369 146</td>
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<tr>
<td>Monash, Whitehorse, Manningham, Boroondara 1300 762 125</td>
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<tr>
<td>North and West Metropolitan Illawarra, Campbelltown, Wollondilly, Richmond 1300 138 180</td>
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<tr>
<td>Brimbank, Melton 1300 786 433</td>
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<tr>
<td>Hume, Moreland 1300 864 33</td>
</tr>
<tr>
<td>Hobson’s Bay, Mornington Peninsula, Melbourne, Mornington Peninsula, Wyndham 1300 786 433</td>
</tr>
<tr>
<td>Southern Metropolitan Casey, Cardinia, Greater Dandenong 1300 795 3939</td>
</tr>
<tr>
<td>Aboriginal children and families (Casey, Cardinia and Great Dandenong) 1300 9704 5973</td>
</tr>
<tr>
<td>Frankston, Mornington Peninsula 1300 721 183</td>
</tr>
<tr>
<td>Kingston, Bayside, Glen Eira, Stonington, Port Phillip 1300 367 441</td>
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</tbody>
</table>
# A step-by-step guide to making a report to Child Protection or Child FIRST

## Protective concerns
You are concerned about a child because you have:
- received a disclosure from a child about abuse or neglect
- observed indicators of abuse or neglect
- been made aware of possible harm via your involvement in the community external to your professional role

At all times remember to:
- record your observations
- follow appropriate protocols
- consult notes and records
- consult with appropriate colleagues if necessary
- consult with other support agencies if necessary

## STEP 1: RESPONDING TO CONCERNS

1. If your concerns relate to a child in need of immediate protection, or you have formed a belief that a child is at significant risk of harm*.
   **Go to Step 4**

2. If you have significant concerns that a child and their family need a referral to Child FIRST for family services.
   **Go to Step 3**

3. In all other situations
   **Go to Step 2**

* Refer to Appendix 2: Definitions of child abuse and indicators of harm in the Protocol – Protecting the safety and wellbeing of children and young people

## STEP 2: FORMING A BELIEF ON REASONABLE GROUNDS

1. Consider the level of immediate danger to the child. Ask yourself:
   - a) Have I formed a belief that the child has suffered or is at risk of suffering significant harm?
     - YES / NO
   - b) Am I in doubt about the child’s safety and the parent’s ability to protect the child?
     - YES / NO

2. If you answered yes to a) or b)
   **Go to Step 4**

3. If you have significant concerns that a child and their family need a referral to Child FIRST for family services.
   **Go to Step 3**

## STEP 3: MAKING A REFERRAL TO Child FIRST

- **Child Wellbeing Referral**
  1. Contact your local Child FIRST provider.
     - See over for contact list for local Child FIRST phone numbers.
  2. Have notes ready with your observations and child and family details.

## STEP 4: MAKE A REPORT TO CHILD PROTECTION

- **Mandatory/Protective Report**
  1. Contact your local Child Protection Intake provider immediately.
     - See over for contact list for local Child Protection phone numbers.
  2. Have notes ready with your observations and child and family details.

* Non-mandated staff members who believe on reasonable grounds that a child is in need of protection are able to report their concerns to Child Protection Services

For further information refer to Protecting the safety and wellbeing of children and young people – A joint protocol of the Department of Human Services Child Protection, Department of Education and Early Childhood Development, Licenced Children’s Services and Victorian Schools

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Child Protection Reporting Policy

Ratified October 2015